BE A PART OF THE NATIONAL AIRLINE

Ref No: IAS/MIS/2026/1881

Date: 29th November 2026

MANAGER, SERVICE STANDARDS

GROUND OPERATIONS - IN-FLIGHT SERVICES

Job Ref No: JA/2026/116

Job Scope:

- Overseeing the in-flight catering and aircraft cleaning operations, ensuring service quality, regulatory compliance, operational efficiency and on-time flight departures through effective management of service providers and stakeholder coordination.

Job Criteria:

- Bachelor's Degree in Business Administration, Hospitality Management, Human Resources or a related field.
- 5 years' work experience in aviation, hospitality or a related field with 3 years' work experience in a managerial or supervisory role.

  OR
- Diploma in Business Administration, Hospitality Management, Human Resources or a related field.
- 10 years' work experience in aviation, hospitality or a related field with 4 years' work experience in a managerial or supervisory role.

- Preference will be given to candidates who possess experience in aviation service standards management with proven record of service.

Benefits:

- Health Insurance for staff and dependent as per Corporate Health Insurance Policy
- Rebated tickets on Company Airline services as per policy

Location: In-Flight Services / Velana International Airport

Deadline for Applications: 1400hrs on 6th December 2026

Note:

- Educational certificates must be accredited by MQA, if acquired from an overseas institution.
- **Only Maldivians** will be accepted for the above position, and only shortlisted candidates will be notified.
- Inaccurate/incomplete and applications that do not meet the above requirements will be disqualified.
- For additional enquiries, please contact 3035419 or 3331292.