



BE A PART OF THE NATIONAL AIRLINE

REF NO: IAS/MIS/2025/1416

DATE: 02nd June 2025

CUSTOMER SERVICES EXECUTIVE MARKETING AND COMMUNICATION

JOB REF NO: JA/2025/70

Job Scope:

- Ensuring the staff follows the set procedure and adheres to best practices in customer service policy and its standards of the Company.
- Provide leadership and direction to the product & service standards team and achieve the short and long-term strategic plans while maintaining cost efficiencies.
- Responsible in providing idea's in designing concepts for inflight and ground guest touch points to create a differentiate, seamless and remarkable experience while positioning the brand loyalty.

Job Criteria:

- Bachelor's Degree in Business Management, Hospitality, Aviation Management or equivalent qualification in a related field.
- Minimum 03 years of experience in a related field.

OR

- Diploma in Business Management, Hospitality, Aviation Management or equivalent qualification in a related field.
- Minimum 04 years of experience in a related field with 02 years' experience in a supervisory role.

Benefits

- Health Insurance for staff and dependent as per Corporate Health Insurance Policy
 - Rebated tickets on Company Airline services as per policy
 - Credit facility enrolment from selected institutions
 - Discounts from selected vendors
- *Terms and conditions of company health insurance policy applies

Location:

Marketing and Communication / IASL Corporate Headquarters

Deadline for Application: 09th June 2025

Note:

- * Educational certificates must be accredited by MQA, if acquired from an overseas institution.
- * Inaccurate/incomplete and applications that do not meet the above requirements will be disqualified
- * Interested candidates may apply through our online job portal by visiting Maldivian website (careers.maldivian.aero)
- * For additional enquiries, please contact 3331268 or 3331292.