



## BE A PART OF THE NATIONAL AIRLINE

**REF NO:** IAS/MIS/2025/1086

**DATE:** 10<sup>th</sup> April 2025

### **DIRECTOR, GROUND OPERATIONS** **OPERATIONS DIVISION**

**JOB REF NO:** JA/2025/48

**Job Scope:**

- Director, Ground Operations is responsible for the overall leadership and management of the Ground Operations, In-flight, Cargo & Lounge Services, while ensuring safe and efficient passenger services, and compliance with applicable regulations and standards. Additionally, the Director, Ground Operations will be responsible for implementing company policies and coordinating with airlines and authorities, as well as providing strategic direction, continuous improvement and maintaining high standards.

**Job Criteria:**

- Masters in Business Administration / Aviation or related field with minimum 10 years of work experience in a managerial role within the aviation industry.
- OR
- Bachelor's Degree in Business Administration / Aviation or related field with minimum 15 years of work experience in a managerial role within the aviation industry.

**Benefits:**

- Health insurance for staff and dependent(s) as per Corporate Health Insurance Policy
- Rebated tickets on Company Airline as per policy
- Credit facility enrolment from selected institutions
- Discounts from selected vendors

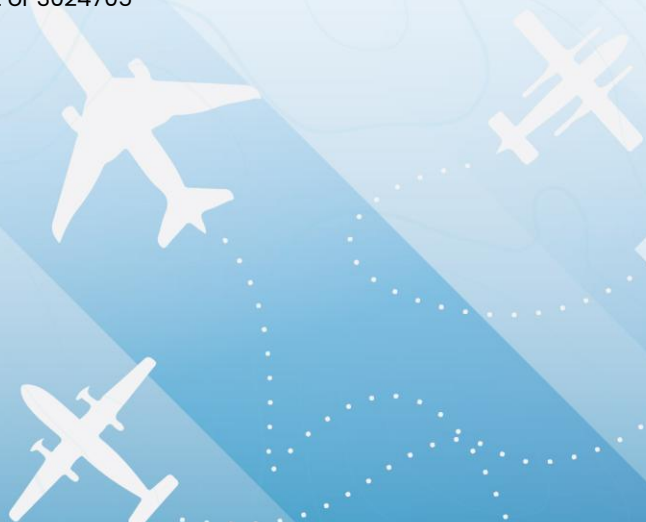
**Location:**

- IASL Corporate Headquarters / Velana International Airport

**Deadline for Applications:** 17<sup>th</sup> April 2025

**Note:**

- \* **Only Maldivians** will be accepted for the above position and only shortlisted candidates will be notified.
- \* Inaccurate/incomplete applications that do not meet the above requirements will be disqualified.
- \* For additional enquiries, please contact 3331292 or 3024705



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**TERMS OF REFERENCE**

Position Name	Director, Ground Operations
Job Reference no.	J/2025/48
Reports to	Managing Director
Work location/ Department	IASL Corporate Headquarters / Velana International Airport
Key Responsibilities	<ul style="list-style-type: none"> <li>▪ Lead and manage all ground operations, inflight services, cargo operation and lounge service activities, ensuring full compliance with applicable regulations, company procedures and standards.</li> <li>▪ Collaborate with internal and external stakeholders to optimize operations, integrate service strategies, and manage performance improvements.</li> <li>▪ Lead pricing strategies, handle discrepancies, and monitor financial and operational performance to support profitability and efficiency.</li> <li>▪ Develop and enforce policies, procedures, and regulatory compliance, while preparing reports, budgets, and supporting strategic initiatives.</li> <li>▪ Perform other duties as assigned by the Managing Director</li> </ul>
Requirements	<ul style="list-style-type: none"> <li>▪ Masters in Business Administration / Aviation or related field with minimum 10 years of work experience in a managerial role within the aviation industry.</li> </ul> <p>OR</p> <ul style="list-style-type: none"> <li>▪ Bachelor's Degree in Business Administration / Aviation or related field with minimum 15 years of work experience in a managerial role within the aviation industry</li> </ul>
Competencies	<ul style="list-style-type: none"> <li>▪ Strong leadership, interpersonal and people management skills with strong ethics and values</li> <li>▪ Comprehensive understanding of ICAO Annexes, MCAR regulations and other relevant regulations for ground operations.</li> <li>▪ Strong capability to implement and maintain full compliance with all applicable regulations and standards.</li> <li>▪ Excellent organizational and management skills, including competence in resource planning, performance monitoring, and contractor oversight to ensure safe, compliant, and efficient operation</li> </ul>
Deadline	<ul style="list-style-type: none"> <li>▪ 1400hrs, 17<sup>th</sup> April 2025</li> </ul>